Access to Quality Care

Healthy New Jersey 2030 Action Team Meeting
03/26/2021
Conf. call/ GoToMeeting
New Timeline

REVISED FEBRUARY 2021

Months

- Fall-Winter 2020
  - Refine Topic Areas, prioritize, review existing plans/policies, add new members/consult partners

- March 2021
  - Receive action plan, objective selection, target setting training, Review and incorporate HECC results

- Spring - Summer 2021
  - Write action plans/strategies/ Choose objectives and set targets.

ACTs

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HNJAC

- Fall-Winter 2020
  - Receive Policy, Resilience, and Equity guidance

- March 2021
  - Receive action plan, objective selection, target setting training, Review and incorporate HECC results

- Spring - Summer 2021
  - Review and approve action plans, objectives, and targets
State Health Improvement Planning and our role as ACT

✓ Organize
  • Identify and engage stakeholders
    ✓ HNJAC
    ✓ ACT members
    ❑ Community members

✓ Visioning
  • Assess
    • Data
    ❑ Community Conversations

✓ Prioritize
  • Develop goals, strategies, action plan(s), and measures (objectives and targets)
  • Implement, monitor, and evaluate
Topic Areas and Cross-Cutting Issues
Access to Quality Care

- Health Departments Structure
- Public Health Integration to clinical care
- Behavioral Health Integration
- Substance use Interventions
- Community based care - home health
- Oral health integration
- Care coordination - service integration: Insurance navigation, diagnostic services, acute and post-acute care services coordination/integration

Quality & Safety
- Infection Control measures
- Quality and safety measures
- High value care
- Patient Rights (Bill of Rights): Transparency- safety and quality scores, price transparency, ethical treatment

Technology
- Electronic Health Records (EHR): interoperability
- Electronic Medical Record (EMR)
- Health Information Exchange (HIE): Health Information Network (HIN), Regional HIEs
- Database management: data collection, data reporting. Older databases
- Tele health (high quality, secure -HIPAA compliant platforms)

Health Care Integration
- Affordability: Cost of care, Medications, Health Insurance
- Accommodation: ADA Compliance, Linguistic support
- Diversity and inclusion: culturally competent care, work-force diversity
- Provider network/ directory
- Hours of operation
- Health Care Facilities
  - Acute care: Hospitals, FQHCs
  - Post-acute and Long term care: Nursing homes, LTCs, SNFs, Sub-acute rehab facilities, Home –health care
  - Professionals- shortage, licensed professionals

Access
- Infection Control measures
- Quality and safety measures
- High value care
- Patient Rights (Bill of Rights): Transparency- safety and quality scores, price transparency, ethical treatment
What goes into each goal

Goal 1

- Strategy 1
- Strategy 2
- ... Strategy x
- Objective*
- Rationale
- Evidence

- Step 1
- Step 2
- ... Step x

- Target value
- Target setting method
- For goal
- For objective
- Data
- Stories

* Objective selection guidance will be given at a later date
What goes into each step

Step 1

- Description of the action step
- Who’s responsible for carrying out this action
- When will the work be done (Year 1, all 10 years, etc.)
- Where, how, why, etc.
Feedback from HNJAC- March 2021
Goal Statement: Access

• To improve equitable and sustainable access to care for New Jersey residents

• Strategy:
  • to provide culturally competent care and services
  • To provide affordable care
  • To address provider/ professional availability
  • Address lack of data/ data availability, assessment

• Objective:
Goal Statement: Quality and Safety

- To ensure provision of high quality and safe healthcare for NJ residents.

Strategy:
- To improve infection control practices to contribute to safe health care environment.
  - Utilizing available leap frog data for informed decision making.
- Patient safety Indicators
  - Reporting errors and minimizing them- learning from errors
  - Safety issue awareness/ alert system- leveraging existing systems - equitable distribution and access
- Patient -centric care
  - End-of -life care
  - Transparency
  - Patient satisfaction/ customer experience
Goal Statement: Health Care Integration

To assure coordination and integration of healthcare delivery across the continuum of care.

Strategies:

• Integration of state and local public health infrastructure
  • Practice standards rule.

• Health care coordination across the continuum - whole person care
  • Behavioral, oral health care integration
  • Addressing social determinants of health: care delivery to vulnerable populations
    • Informed decision making with available data for Social vulnerability index
Goal Statement: Technology

To enhance data information exchange, interoperability and telehealth across the health care continuum

Strategy:
• Electronic Health Records, HIE- standardization?- interoperability
• Community connection/ resources- system sharing- integration with HIE
• Next steps

• Member updates